

October 11, 2017

T-Mobile and Sprint Devices Having Connection Issues to County Landlines

Individuals using AT&T for carrier service or [T-Mobile](#) and [Sprint](#) mobile devices may experience intermittent connection issues when attempting to call Beaufort County landline phones with a “255” prefix due to data transmission issues with Hargray, the County’s carrier for landline services. Callers experiencing issues are encouraged to open a support/help ticket with their carrier.

County departments can be contacted online via email from the County’s website, www.bcgov.net, [here](#).

Hargray is actively working to resolve the matter. The County regrets the inconvenience caused to the public.

An update will be provided as information is received.